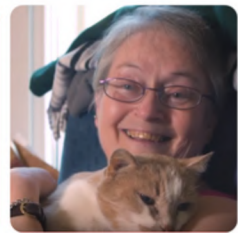
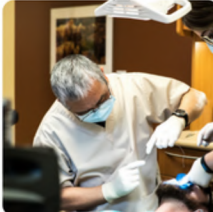




5,000
patients
each year



CoolAid
DENTAL



Oral health can affect a person's ability to rent an apartment, obtain a job, or navigate social situations. Our patients get the treatment they need to make it possible to earn a living and stay housed.

Dental Clinic Report

2022

Dental Care at Cool Aid

The Cool Aid Dental Clinic has been providing quality dental care to some of the region's most vulnerable people for almost two decades. The clinic sees between 4,500-5,000 patients each year and is the only non-profit dental care provider in the Capital region. The need for affordable dental care is so high, that line-ups typically begin outside the Dental Clinic around 6:30 am - 2 hours before the clinic opens. Often these patients live with severe pain and serious oral health issues that need immediate attention.

Cool Aid Dental offers access to anyone who needs it, but primarily provides care for those considered low-income, those funded by government dental plans, and refugees and newcomers to Canada. For those paying out of pocket, a 20% reduction is offered on the fee guide recommended by the BC Dental Association. Many of these individuals still can't afford to pay, however, so in more urgent cases, we use funding from the **dental bursary** when donations are available. Since the start of 2022, **284 patients were supported by the bursary** thanks to generous donors like you.

For the majority of our patients, their **government dental plans cover 40-60% of the costs**. This means that for nearly every patient we see, Cool Aid Dental takes a loss, creating a deficit. **Our current deficit as of October 31st is \$125,574**. We therefore rely on donations to help cover the complete cost of dental care provided to the abundance of people in need. 100% of the funding we receive is used to support the clinic and the bursary.

Our dental team includes a dental manager, 2 registered dental hygienists, 3 certified dental assistants, 3 dentists (soon to be 4), and 1 registered denturist. Our dentists and denturist work on contract while the rest of the dental team are Cool Aid employees. The dentists at Cool Aid have all been practicing for many years and each offers their own area of expertise, allowing the clinic to provide patients with a wide range of dental care including full restorative and surgical treatments and dentures. While our dentists would realize higher earnings in private practice, they have chosen to work for Cool Aid because of their commitment to helping people in most need.

Thanks to donors like you, we can continue our work providing quality dental care to those who need it most. If you are interested in learning more about the dental clinic, please contact us anytime for more information or to arrange a tour.

"I managed to fully reconnect with my brother Greg after almost ten years of estrangement and self-neglect. He was in the direst of situations both physically and mentally. The amazing support he got from your team made all the difference in keeping him moving forward. His self-esteem and sense of worth soared when he was able to deal with his dental situation. Now I spend every Sunday morning with him - and I get to enjoy his wonderful toothy grin. From the bottom our hearts we thank you. - Katy & Greg