

## **Community Casual Labour Pool:** Frequently Asked Employer Questions

## Are you looking for casual workers?

The Cool Aid Casual Labour Pool may be the answer for you.

Here are the most frequently asked questions employers have about the labour pool...

QUESTION: How long has the Community Casual Labour Pool (CCLP) been in operation?

ANSWER: The CCLP has been supplying Greater Victoria businesses and residents with reliable, well-qualified, casual

workers for more than 20 years?

QUESTION: Does the CCLP charge workers or employers any service fees or wage mark-ups?

ANSWER: No, the CCLP does not charge workers or employer any fees for its services. Employers pay workers directly.

QUESTION: How much are casual workers usually paid?

ANSWER: We ask that employers pay workers fair market value for the work they perform. Most employers pay \$20-25 per/hour. The minimum wage in British Columbia is \$15.65.

QUESTION: How are workers paid?

**ANSWER:** The CCLP Coordinator will discuss payment arrangements with you when finalizing worker arrangements.

Usually, workers are paid cash at the end of each work day, based on the hours they've worked

QUESTION: Has the CCLP ever experienced any serious employer/worker issues (i.e. inappropriate or criminal worker behavior)?

**ANSWER:** No. We are proud to report that we have never had any serious employer/worker issues arise in our 20+ year history. The CCLP coordinator carefully screens workers and only refers those who are qualified, reliable and keen to do the best job possible for you and your business.

QUESTION: Are CCLP workers covered by WorkSafe BC?

ANSWER: Employers are responsible for WorkSafe BC coverage for casual workers. Please speak to the CCLP Coordinator for more details.

QUESTION: If I'm pleased with a worker you send, can I extend the work period or hire them permanently?

**ANSWER:** Absolutely! If you are pleased with a worker we encourage you to make ongoing arrangements with them directly about ongoing work.

QUESTION: If I hire a worker permanently, do I have to pay the CCLP any buy-out fees?

ANSWER: No, you owe us nothing. Although we would appreciate you dropping us a line or giving us a call to let us know that we made a perfect match.

QUESTION: How does the CCLP support itself, financially?

**ANSWER:** The Casual Labour Pool is generously supported by grants from the **Island Health, The United Way of Greater Victoria, Lauks Foundation and generous public donations**. Please let the CCLP Coordinator know if you are interested in making a donation.

QUESTION: How many employers hired CCLP workers in 2019?

ANSWER: In 2019, the CCLP supplied more than 153 Greater Victoria employers with skilled, eager and reliable casual workers. Employers range from homeowners, to small and large businesses. More than 1/3 of employers placed repeat work orders within the year.

QUESTION: How many workers have found worked through the CCLP in the last in the last year?

ANSWER: We are proud to have matched 345 unemployed or underemployed people through the CCLP in 2019.