Frequently asked questions and answers…

*How soon will I get a job?*
This depends on your availability, skills and what jobs are ordered. It can take up to two weeks or more for your first placement. Checking in consistently will ensure that you have the best opportunity to get work, call or come in in person.

*How will I be paid? How much will I be paid? When?*
Employers will pay you directly for your services, either cash or check. They are required to pay minimum wage in BC ($14.60/hr). On average employers will pay you between $16. - $20. pr/hr per hour. You will be paid either at the end of the job (same day as services are provided, or at another date pre-arranged with the placement coordinator when the job order is placed).

*Do I need to be collecting Employment Insurance or Income Assistance to be a part of the CCLP?*
No. If you are collecting, however, you are responsible for keeping track of your hours and wages and for reporting them to your workers.

*What equipment or tools do I need?*
You must have at least (have) a t-shirt, jeans and sneakers. Steel-toed boots are required for some jobs. Rain gear is necessary for outdoor work. Work gloves are good to have, but not necessary.

*Do I have to take every job that’s offered to me?*
No! You are asked to take only those jobs you are able to do.

*Why do I need to check in every day?*
Checking in every day lets us know that you are still available for work. It also reinforces your commitment to the CCLP.

*I've been calling in every day for weeks now, why have I not been offered a job?*
We may not have received a job order to suit your skills and availability. We will certainly discuss other options that may be available to you.

*Do I need to provide ID when I apply for the CCLP?*
No!

*Can employers pay Cool Aid?*
No! Victoria Cool Aid Society CCLP is a matching service. We are not in the role of employer. We do not handle payments for services provided. Employers must make checks payable directly to you as the employee.

*Do I need a lot of work experience to participate in the CCLP? A resume?*
No! You need to be able to work a minimum of 2 hours.

*What kinds of jobs do you have available?*
Everything from assisting community services to digging up daisies! Some work is available for people with experience in the trades such as construction and plumbing. Residents of Greater Victoria also need help with gardening, landscaping and house cleaning. There are some opportunities in office/retail and restaurants.

*The Community Casual Labour Pool gratefully thanks our Funders...*