



**SENIOR RESIDENT SUPPORT WORKER, DAY  
PERMANENT FULL-TIME  
(Internal and External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply> by 4:00pm on **Monday March 18, 2019**

**Internal Candidates:** Please forward written **letter of interest and resume** to [hire@coolaid.org](mailto:hire@coolaid.org) by 4:00pm on **Monday March 18, 2019**. **\* Please indicate if you are an internal applicant.**

**Hourly Wage Rate** \$20.91 - \$24.36. Effective April 1, 2019 wage rate will increase to \$22.02 – \$25.65.

**Job Summary**

This is a great opportunity to join an organization that is committed to ending homelessness and improving the lives of the most vulnerable in our community.

As a Senior Residential Support Worker you play a vital key role in integrating and promoting work site communication, practices, and supports for both clients and staff. You will be responsible to monitor the facility to ensure a safe clean and secure environment, will address and communicate emerging issues to the program coordinator as required as well you will act as a guide to new staff, conducts site orientations, in addition you possess good comprehension of all the policies and internal procedures.

We offer a range of benefits including pension, health and dental care. We also offer high quality in-house training covering all aspects of working with our clients and other core skills, and are committed to providing our staff with a wide range of learning and development opportunities.

To succeed, you will have an excellent understanding of the issues faced by homeless or vulnerably housed people. You will also have a sound understanding of the support needs of people with low incomes. Above all we are looking for a motivated, committed individual who has a genuine desire to support people to transform their lives.

**Job Title:** Senior Resident Support Worker

**Work Location:** Pandora House

**Hours of Work:** 36 hours a week

**Work Days** Monday, Tuesday, Wednesday

**Shift Time** 7:00am - 7:00pm

**Union:** BCGEU

**Benefits:** Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums.

**Qualifications**

- Degree or diploma in a related human or social services field.
- At least 2 years related work experience including working with individuals facing mental health, addictions, homelessness, poverty and/or other barriers to health.
- Past experience working in a supervisory capacity within a unionized environment ideal.
- Current First Aid Certificate.
- Complete the Ministry of Public Safety and Solicitor General Criminal Record Check.