



**TEAM LEADER, EVENING  
PERMANENT  
(Internal and External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we’re providing shelter services, supporting tenants, or delivering inner-city health services we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We’re committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply> by 4:00pm on Thursday February 28, 2019

**Hourly Wage Rate** \$24.25 - \$28.23. **Note:** On April 1,2019 wage rate will increase to \$25.54 - \$29.73

**Job Summary**

The shelter team values a relationship based approach to working alongside people who are homeless. We believe that every interaction matters. We are looking to recruit an Evening Team Leader who brings an understanding of supporting a dynamic team in a busy environment and has an appreciation of the varying needs of the people we serve.

The Team Lead is the key point. As the supervisor, you will delegate and monitor work assignments as well as ensure client and staff needs are met. This position ensures proper flow of communication, and support for and follow up with emergency services (such as police, ambulance, and emergency mental health) as required.

We are looking for an individual that as a proven ability to respectfully supervise assigned tasks and to effectively manage a myriad of tasks and decisions that occur on shift. Someone with the philosophy, energy and leadership skills to collaborate and succeed. You will also bring sound understanding of the support needs of people with low incomes. Above all we are looking for a motivated, committed individual who has a genuine desire to support people to transform their lives.

We offer a range of benefits including pension, health and dental care. We also offer excellent in-house training covering all aspects of working with our clients and other core skills, and are committed to providing our staff with a wide range of learning and development opportunities.

<b>Job Title</b> Team Leader	<b>Status</b> Full-time Permanent
<b>Program</b> Residential Services	<b>Work Location</b> Rock Bay Landing
<b>Hours of Work</b> 70 hours biweekly	<b>Days of Work</b> Sunday, Monday, Tuesday, Every 2 <sup>nd</sup> Wednesday
<b>Start Time</b> 2:00pm	<b>End Time</b> 12:00am

**Benefits** We offer employer paid **comprehensive extended health and dental plans** and cover employee MSP premiums.

**Qualifications**

A certificate or degree in the social services field or the equivalent education and experience. Three years in a similar role that includes supervising, coaching, and coordinating of workflow.

**Complete a Ministry of Public Safety and Solicitor General Criminal Record Check.**