



**RESIDENT SUPPORT WORKER, OVERNIGHT  
PERMANENT FULL-TIME  
(Internal and External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>

**Internal Candidates:** Please forward written **letter of interest and resume** to [hire@coolaid.org](mailto:hire@coolaid.org)

**Hourly Wage Rate** \$20.69 – \$22.98. Effective April 1, 2019 wage rate will increase to \$21.79 – \$24.20.

**Job Summary**

This is a great opportunity to join an organization that is committed to ending homelessness and improving the lives of the most vulnerable in our community.

The role will allow you to learn about how housing supports work in practical terms, and will enable you to develop the skills required to work effectively with our residents. You will be able to adapt your approach to suit a variety of situations and individuals. We are looking for someone who has a genuine interest in working with residents that may have been vulnerable housed in the past.

As a Support Worker, you will work collaboratively with residents ensuring that each client is provided with person centred support and empowered to make changes in their lives, including linking them in with all necessary external agencies.

We offer a range of benefits including pension, health and dental care. We also offer high quality in-house training covering all aspects of working with our clients and other core skills, and are committed to providing our staff with a wide range of learning and development opportunities.

To succeed, you will have an excellent understanding of the issues faced by homeless or vulnerably housed people. You will also have a sound understanding of the support needs of people with low incomes. Above all we are looking for a motivated, committed individual who has a genuine desire to support people to transform their lives.

**Program** Residential Services

**Work Location** Johnson Manor

**Hours of Work** 36 hours a week

**Work Days** Thursday, Friday, Saturday

**Start Time** 7:00pm

**End Time** 7:00am

**Benefits:** Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums.

**Qualifications**

Diploma in a related human or social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Experience in the community social services sector with working knowledge of community support agencies and resources.

**Complete the Ministry of Public Safety and Solicitor General Criminal Record Check.**