



**RESIDENT SUPPORT WORKER, OVERNIGHT  
PERMANENT  
(Internal and External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>

**Internal Candidates:** Please forward written **letter of interest and resume** to [hire@coolaid.org](mailto:hire@coolaid.org)

**Job Summary**

This is a great opportunity to join an organization that is committed to ending homelessness and improving the lives of the most vulnerable in our community.

We offer a range of benefits including pension, health and dental care. We also offer high quality in-house training covering all aspects of working with our clients and other core skills, and are committed to providing our staff with a wide range of learning and development opportunities.

The role of the Resident Support Worker is to work collaboratively with residents, ensuring that each client is provided with person centred support and empowered to make changes in their lives, including linking them in with all necessary external agencies. You will also work with other related community services.

To succeed, you will have an excellent understanding of the issues faced by homeless or vulnerably housed people. You will also have a sound understanding of the support needs of people with low incomes. Above all we are looking for a motivated, committed individual who has a genuine desire to support people to transform their lives.

**Hourly Wage Rate** \$20.69 – \$22.98. An additional \$1.00 per hour shift premium for shifts that cross over midnight  
**NOTE:** On April 1, 2019 wage rate will increase to \$21.79 – \$24.20.

<b>Job Title</b> Residential Support Worker	<b>Status</b> Full-time
<b>Program</b> Residential Services	<b>Work Location</b> Swift House
<b>Hours of Work</b> 36 hours a week	<b>Work Days</b> Thursday, Friday, Saturday
<b>Start Time</b> 7:00pm	<b>End Time</b> 7:00am

**Benefits:** Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums.

**Qualifications**

Diploma in a related human or social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Experience in the community social services sector with working knowledge of community support agencies and resources.

**Complete the Ministry of Public Safety and Solicitor General Criminal Record Check.**