



## EMERGENCY SUPPORT WORKER VACANCY

**PERMANENT**

**(Internal & External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply> by 4:00pm on Monday February 11, 2019.

**Internal Candidates:** Please forward written **letter of interest and resume** in confidence to Rhianna Hayes at [hire@coolaid.org](mailto:hire@coolaid.org) by 4:00pm on Monday February 11, 2019.

**Please Note:** *An interview score list will be established from this posting that will be used for future postings. Those that have a previous interview score from 2018 can use by indicating this in their email when applying.*

<b>Job Title:</b> Emergency Support Worker	<b>Vacancy Status:</b> Full-Time
<b>Program:</b> Residential Services	<b>Work Location:</b> Rock Bay Landing
<b>Hours of Work:</b> 70 hours biweekly	<b>Work Days:</b> Sunday, Monday, Tuesday, every 2 <sup>nd</sup> Saturday
<b>Start Time:</b> 10:00pm	<b>Finish Time:</b> 8:00am

**Hourly Wage Rate:** \$20.69 – \$22.98 plus \$1.00 per hour shift premium for shifts that cross over midnight, plus \$1.00 per hour shift premium for shifts worked exclusively at RBL.

**NOTE:** On April 1, 2019 wage rate will increase to \$21.79 – \$24.20

**Benefits:** Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums. Employees also enjoy:

- Three weeks paid vacation, fulltime equivalent
- Municipal Pension Plan
- Paid statutory holidays
- Frequent training opportunities

### **Job Summary**

The Emergency Support Worker is an important role in providing shelter services for those in need. As an Emergency Support Worker you would provide services including referrals, registering, orienting, supporting and advocating for clients who are homeless. You would also interact with other service agencies and professionals in support of the client's needs.

### **Qualifications**

Diploma in a related human/social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Preferable experience in the community social services sector with working knowledge of community support agencies and resources.