



**EMERGENCY SUPPORT WORKER, OVERNIGHT
PERMANENT FULL-TIME
(Internal and External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

External Applicants: If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>

Internal Candidates: Please forward written **letter of interest and resume** to hire@coolaid.org

Hourly Wage Rate \$20.69 – \$22.98. Effective April 1, 2019 wage rate will increase to \$21.79 – \$24.20. An additional \$1.00 per hour shift premium for shifts that cross over midnight. Plus a \$1.00 per hour shift premium for shifts worked exclusively at Rock Bay Landing.

Job Summary

This is a great opportunity to join an organization that is committed to ending homelessness and improving the lives of the most vulnerable in our community.

The Emergency Support Worker has an important role in providing shelter services at a time when clients are most in need. Working collaboratively and with a flexible approach, as part of a coordinated team you will register, orient, support and advocate for clients who are homeless. You will also interact with other service agencies and professionals in support of the client's needs.

We offer a range of benefits including pension, health and dental care. We also offer excellent in-house training covering all aspects of working with our clients and other core skills, and are committed to providing our staff with a wide range of learning and development opportunities.

To succeed, you will have a solid understanding of the issues faced by homeless or vulnerably housed people. You will also have a sound understanding of the support needs of people with low incomes. Above all we are looking for a motivated, committed individual who has a genuine desire to support people to transform their lives.

Program Residential Services	Work Location Rock Bay Landing
Hours of Work 70 hours biweekly	Work Days Sunday, Monday, Tuesday, every 2 nd Saturday
Start Time 10:00pm	Finish Time 8:00am

Benefits: Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums.

Qualifications

Diploma in a related human or social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Experience in the community social services sector with working knowledge of community support agencies and resources.

Complete the Ministry of Public Safety and Solicitor General Criminal Record Check.