



SUPPORT WORKER, CASUAL

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

External Applicants: If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>.

Job Summary

This position is perfect for someone that wants the flexibility of making your own schedule and working at different locations. This Support Worker provides a variety of services. In shelters, these will include registering, orienting, accepting referrals, and providing supports and advocacy to clients who are homeless. You will interact with other service agencies and professionals in support of the client needs. In Housing, duties include case management, assessment, life skills development, problem solving, conflict resolution and crisis intervention.

Hourly Wage Rate \$20.69 – \$22.98. An additional \$1.00 per hour shift premium for shifts that cross over midnight. In addition, \$1.00 per hour shift premium for shifts worked exclusively at Rock Bay Landing inclusive of 9.8% in lieu of paid vacation and statutory holidays.

NOTE: On April 1, 2019 wage rate will increase to \$21.79 – \$24.20 and 9.8% in lieu will increase to 10.2%.

Job Title Emergency Support Worker - Casual

Vacancy Status Casual

Program Residential Services

Work Location Various

Hours of Work Up to 40 hours per week

Work Days and Hours As needed and dependent on your availability

Qualifications

Diploma in a related human or social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Experience in the community social services sector including a working knowledge of community support services and resources.

Completion of a Ministry of Public Safety and Solicitor General Criminal Record Check.