

**PERMANENT POSITION VACANCY  
(Internal & External)**

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

**External Applicants:** If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply> by 4:00pm on Thursday February 8, 2019.

**Internal Candidates:** Please forward **letter of interest and resume** in confidence to: Rhianna Hayes, 101-749 Pandora Avenue Victoria, BC V8W 1N9, or email to [hire@coolaid.org](mailto:hire@coolaid.org) by 4:00pm on Thursday February 8, 2019.

**Please Note:** *An interview score list will be established from this posting that will be used for future postings. Those that have previous interview scores from 2018 can use that score by indicating this in their email.*

<b>Job Title:</b> Support Worker – Floater	<b>Vacancy Status:</b> Full-Time Permanent
<b>Program:</b> Residential Services	<b>Work Location:</b> All Sites
<b>Hours of Work:</b> 36 hours per week	<b>Days of Work:</b> Wednesday, Thursday, Friday
<b>Estimated Start Time:</b> 7:00pm	<b>Estimated Finish Time:</b> 7:00am

**Hourly Wage Rate:** \$20.69-\$22.98 plus \$1.00 per hour shift premium for shifts that cross over midnight.

**Job Classification:** Residence Worker to Adult, Youth and/or Child Worker; Special Service Worker; or Victim Service Worker

**Benefits:** Eligible for 100% employer paid benefits. We offer **comprehensive extended health and dental plans** and cover employee MSP premiums. Employees also enjoy:

- Three weeks paid vacation, prorated annually
- Municipal Pension Plan
- Paid statutory holiday
- Frequent training opportunities

**Job Summary**

This position is perfect for someone that wants the security of a regular bi-weekly schedule, full health and welfare benefits plus paid vacation and statutory holidays, as well as paid sick days. Permanent Floater Support Workers have the diversity of working at different locations within all Residential Services sites.

This position provides a variety of services. In shelters, these will include registering, orienting, accepting referrals, and providing support and advocacy to clients who are homeless. You will interact with other service agencies and professionals in support of the client's needs. In housing, duties include case management, assessment, life skills development, problem solving, conflict resolution and crisis intervention.

**Qualifications**

Diploma in a related human/social service field. One (1) year experience working in a related environment, or equivalent combination of education, training, and experience. Valid Food Safe and First Aid certificates.

**Required to complete the Ministry of Public Safety and Solicitor General Criminal Record Check prior to commencement of employment.**