



EMERGENCY SUPPORT WORKER VACANCY PERMANENT

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees.

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion.

If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>

Internal Candidates: Please forward written **letter of interest and resume** in confidence to Felicia Rozon at hire@coolaid.org

Please Note: *An interview score list will be established from this posting that will be used for future postings. Those that have a previous interview score from 2018 can use by indicating this in their email when applying.*

Job Title: Emergency Support Worker	Vacancy Status: Full-Time
Program: Residential Services	Work Location: Rock Bay Landing
Union: BCGEU	Start Date: January 2019
Hours of Work: 70 hours biweekly	Work Days: Wednesday, Thursday, Friday, every 2 nd Saturday
Shift: Overnight	
Start Time: 10:00pm	Finish Time: 8:00am
Hourly Wage Rate: \$20.33 – \$22.58 plus \$1.00 per hour shift premium for shifts that cross over midnight. NOTE: On February 1, 2019 there will be a 1.75% wage increase with an additional increase April 1,2019	
Benefits: Eligible for 100% employer paid benefits. We offer comprehensive extended health and dental plans and provide frequent training opportunities.	
Job Summary This position provides a variety of services. In shelters, these include registering, orienting, accepting referrals, and providing support and advocacy to clients who are homeless. You will interact with other service agencies and professionals in support of the client needs.	
Qualifications Diploma in a related human/social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Preferable experience in the community social services sector with working knowledge of community support agencies and resources.	