



EMERGENCY SUPPORT WORKER VACANCY

CASUAL

Cool Aid employees are characterized by their compassion, professionalism and commitment. Whether we're providing shelter services, supporting tenants, or delivering health services to inner-city clients we are dedicated to improving the well-being and health of the people we serve. Our contributions and the quality of our services are due to the dedication of our employees

Employees come from diverse backgrounds, and all walks of life. We're committed to equality and inclusion

If this sounds like a workplace you would like to be a part of and you want to make a difference in your community, apply here <https://CoolAid.org/apply>

Program: Residential Services

Work Location: Various

Hours of Work: Up to 40 hours per week

Work Days and Hours: As needed and dependent on your availability

Shift: Day, evening, and overnight

Hourly Wage Rate: \$20.33 – \$22.58 plus \$1.00 per hour shift premium for shifts that cross over midnight inclusive of 9.8% in lieu of paid vacation and statutory holidays). **NOTE:** On February 1, 2019 there will be a 1.75% wage increase with an additional increase April 1,2019

Job Summary

This position is perfect for someone that wants the flexibility of making your own schedule and working at different locations. This position provides a variety of services. In shelters, these will include registering, orienting, accepting referrals, and providing supports and advocacy to clients who are homeless. You will interact with other service agencies and professionals in support of the client needs. In housing, duties include case management, assessment, life skills development, problem solving, conflict resolution and crisis intervention.

Qualifications

Diploma in a related human/social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Preferable experience in the community social services sector including a working knowledge of community support services and resources.

Completion of a Ministry of Public Safety and Solicitor General Criminal Record Check.