



TEMPORARY POSITION VACANCY (Internal & External)

Internal Candidates: Please forward written **letter of interest and resume** in confidence to Felicia Rozon, 101-749 Pandora Avenue Victoria, BC V8W 1N9, or email to hire@coolaid.org.

External Candidates: Please complete the online **Application for Employment form** found here <https://CoolAid.org/apply>.

Job Title: Emergency Shelter Support Worker	Vacancy Status: Full-Time Temporary, four positions
Program: Residential Services	Work Location: Cool Aid Temporary Shelter – Pandora Avenue
Job Classification: Residence Worker to Adult, Youth and/or Child Worker	
Union: BCGEU	Collective Agreement: Community Social Services
Start Date: October 2018	End Date: March 31, 2019
Hours of Work: 77 hours biweekly	Shift: Overnight
Position 1: Wednesday, Thursday, Friday, alternating Saturdays Position 2: Wednesday, Thursday, Friday, alternating Tuesdays	Position 3: Sunday, Monday, Tuesday, alternating Saturdays Position 4: Saturday, Sunday, Monday, alternating Tuesdays
Start Time: 8:15pm	Finish Time: 7:15am

Hourly Wage Rate: \$20.33 – \$22.58 plus an additional 0.50 shift premium.

Benefits: Eligible for 100% employer paid perks! We offer comprehensive extended health and dental plans and **frequent training opportunities**

Job Summary

Provides a variety of shelter services including accepting referrals, registering, orienting, supports and advocacy to clients who are homeless. The Support Worker interacts with other service agencies and professionals in support of the client needs.

Qualifications

Diploma in a related human/social service field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Must have experience in the community social services sector with demonstrated working knowledge of community support agencies and resources. Class 5 driver's licence and clear driver's abstract necessary.

Required to complete the Ministry of Public Safety and Solicitor General Criminal Record Check prior to commencement of employment.

Skills & Abilities

- Current Food Safe and First Aid certificates.
- Demonstrated knowledge of theory, principles, and practices for at-risk women and emergency shelters services.
- Demonstrated knowledge/familiarity with related resources such as mental health system and related agencies, welfare system, and addiction support agencies.
- Demonstrated suitability to work with disadvantaged adults presenting challenging behaviours in an unfamiliar environment.
- Demonstrated ability to communicate effectively both verbally and in writing.
- Demonstrated physical/mental ability to perform the duties of the job.
- Demonstrated ability to work with others respectfully and cooperatively.
- Demonstrated ability to organize work.
- Demonstrated ability to understand and maintain client/worker boundaries.
- Demonstrated ability to apply and follow safe work procedures.

Panel Interview: Yes

Skills Test: No