



POSITION VACANCY (External)

External Candidates: Please complete the online **Application for Employment form** found here
<https://CoolAid.org/apply>

Job Title: Emergency Support Worker

Vacancy Status: Casual

Program: Residential Services

Work Location: Various

Start Date: Immediate

End Date: NA

Hours of Work: Up to 40 hours per week

Work Days: As needed

Shift: Day, evening, and overnight

Start Time: Varied

Finish Time: Varied

Hourly Wage Rate: \$20.33 – \$22.58 (example: \$22.32 – \$24.79 inclusive of 9.8% in lieu of paid vacation and statutory holidays)

RBL Only Day Shift Premium: Day Evening \$21.33 - \$23.58 (example: \$23.42 - \$25.89 inclusive of 9.8% in lieu of paid vacation and statutory holidays)

RBL Only Overnight Shift Premium: Overnight 12am – 6 am; \$21.83 - \$24.08 (example: \$23.96 - \$26.43 inclusive of 9.8% in lieu of paid vacation and statutory holidays)

Job Classification: Adult, Youth and/or Child Worker

Union: BCGEU

Collective Agreement: Community Social Services

Job Summary

Provides a variety of shelter services including accepting referrals, registering, orienting, supports and advocacy to clients who are homeless. The Support Worker interacts with other service agencies and professionals in support of the client needs.

Qualifications

Diploma in a related human/social services field. At least one (1) year experience working in a related environment or equivalent combination of education, training, and experience. Must have experience in the community social services sector with demonstrated working knowledge of community support agencies and resources.

Required to complete the Ministry of Public Safety and Solicitor General Criminal Record Check prior to commencement of employment.

Skills & Abilities

- Current Food Safe and First Aid certificates.
- Demonstrated knowledge/familiarity with related resources such as mental health system and related agencies, welfare system, and addiction support agencies.
- Demonstrated suitability to work with disadvantaged adults presenting challenging behaviours in an unfamiliar environment.
- Demonstrated ability to communicate effectively both verbally and in writing.
- Demonstrated physical/mental ability to perform the duties of the job.
- Demonstrated ability to work with others respectfully and cooperatively.
- Demonstrated ability to organize work.
- Demonstrated ability to understand and maintain client/worker boundaries.
- Demonstrated ability to apply and follow safe work procedures.

Panel Interview: Yes

Skills Test: No